

Administrative Resolution No. (27) of 2022
Approving the Requirements, Standards, and Rules Applicable to
Applicants for Authorisations to Install Supplementary
Information Signs in the Emirate of Dubai¹

The Director General and Chairman of the Board of Executive Directors of the Roads and Transport Authority,

After perusal of:

Law No. (17) of 2005 Establishing the Roads and Transport Authority and its amendments;

Executive Council Resolution No. (23) of 2013 Regulating Supplementary Information Signs on the Roads of the Emirate of Dubai; and

Administrative Resolution No. (283) of 2014 Concerning the Requirements and Procedures for Installation of Supplementary Information Signs in the Emirate of Dubai,

Does hereby issue this Resolution.

Definitions

Article (1)

The words and expressions mentioned in this Resolution will have the same meaning assigned to them in the above-mentioned Executive Council Resolution No. (23) of 2013.

Requirements, Standards, and Rules

Article (2)

The requirements, standards, and rules that must be met by an applicant for Authorisation to install a Supplementary Information Sign at any of the relevant designated locations in the Emirate are stated in the Schedule attached hereto.

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¹*Every effort has been made to produce an accurate and complete English version of this legislation. However, for the purpose of its interpretation and application, reference must be made to the original Arabic text. In case of conflict, the Arabic text will prevail.*

Repeals
Article (3)

The above-mentioned Administrative Resolution No. (283) of 2014 is hereby repealed. Any provision in any other administrative resolution is also hereby repealed to the extent that it contradicts the provisions of this Resolution.

Publication and Commencement
Article (4)

This Resolution will be published in the Official Gazette and will come into force on the day on which it is published.

Mattar Mohammed Al Tayer
Director General and Chairman of the Board of Executive Directors
Roads and Transport Authority

Issued in Dubai on 17 January 2022
Corresponding to 14 Jumada al-Thaniyah 1443 A.H.

Schedule
Requirements, Standards, and Rules Applicable to
Applicants for Authorisations to Install Supplementary Information
Signs in the Emirate of Dubai

Category I: Transport Facilities	
Eligible Entities	Requirements, Standards, and Rules for Installation of Supplementary Information Signs
Dubai Metro stations	No requirements
Dubai Tram stations	No requirements
Light transit system stations	No requirements
Car park complexes	The applicant must provide at least one thousand (1,000) car parks in each complex
Main means of transport stations	The station must serve at least ten (10) different routes
Marine stations	No requirements
Airport terminals	No requirements

Category II: Hospitals, Health Centres, and Police Stations	
Eligible Entities	Requirements, Standards, and Rules for Installation of Supplementary Information Signs
Hospitals	<ol style="list-style-type: none"> 1. The hospital must accommodate at least fifty (50) beds 2. The hospital must have a round-the-clock emergency centre 3. The hospital must have at least three (3) ambulance vehicles
Health Centres	<ol style="list-style-type: none"> 1. The health centre must provide round-the-clock service 2. The health centre must provide emergency service
Police Stations	The police station must provide round-the-clock service

Category III: Cultural Centres, Museums, Historical Areas, Heritage Buildings, Event Venues, Exhibition and Conference Centres, Parks, and Libraries	
Eligible Entities	Requirements, Standards, and Rules for Installation of Supplementary Information Signs
Public and Private Cultural Centres	The centre must be open to the public throughout the year, with an average of no less than 250 visitors per day
Public and Private Museums	The museum must be open to the public throughout the year with an average of no less than 250 visitors per day
Historical Areas and Heritage Buildings	The historical areas or heritage building must be open to the public throughout the year and with an average of no less than 250 visitors per day
Major Event Venues	The event venue must have a seating capacity exceeding one thousand (1,000) seats and designated car parks, and must have an average number of visitors of more than one thousand (1,000) per day
International Exhibition and Conference Centres	The exhibition or centre must have an area of at least fifty thousand (50,000) square metres, and must have food outlets and designated car parks
Public Parks	The park must be open to the public throughout the year, have an area of at least five hundred thousand (500,000) square metres, and have designated car parks
Public Libraries	No requirements

Category IV: Petrol Stations; Federal and Local Government Buildings; Universities, Institutes, and Colleges; and Service Centres and Customer Care Centres	
Eligible Entities	Requirements, Standards, and Rules for Installation of Supplementary Information Signs
Petrol Stations	The petrol station must be located on a highway or an arterial Road

Federal and Local Government Buildings	<ol style="list-style-type: none"> 1. The building must be a stand-alone building 2. The building must generate more than one hundred and fifty (150) trips during peak hours
Universities, Institutes, and Colleges	The number of students of the university, institute, or college must not be less than one thousand and five hundred (1,500)
Service Centres and Customer Care Centres	The centre must generate more than one hundred and fifty (150) trips during peak hours

Category V: Hotels and Resorts, Shopping Centres, and Post Offices

Eligible Entities	Requirements, Standards, and Rules for Installation of Supplementary Information Signs
Hotels and Resorts	<ol style="list-style-type: none"> 1. The hotel rating must not be less than five stars and the number of rooms must exceed two hundred and fifty (250) 2. The number of rooms in the resorts or boutique hotel must exceed two hundred (200)
Shopping Centres	The floor area of the centre must be more than fifty thousand (50,000) square metres, excluding car parks
Post Offices	<ol style="list-style-type: none"> 1. The post office must be housed in a stand-alone building 2. The post office must serve more than one area

Category VI: Remote Areas

The entities wishing to install Supplementary Information Signs in remote areas must satisfy at least twenty-five percent (25%) of the requirements, standards, and rules prescribed in this Schedule

Category VII: Development and Investment Projects

Eligible Entities	Requirements, Standards, and Rules for Installation of Supplementary Information Signs
Development Projects	<ol style="list-style-type: none"> 1. The project must have private entrances and clear boundaries 2. The project must be designated for residential, commercial, industrial, or tourist use 3. The project must have its own addressing and numbering system based on the area in which it is implemented
Investment Projects	<ol style="list-style-type: none"> 1. The project must have private entrances and clear boundaries 2. The project must be located on a highway or an arterial Road